

FRONTIER MIDSTATES INC.

Schedule of Charges and
Regulations Governing

TELEPHONE EXCHANGE SERVICE

Applying in the Exchanges of this Company, in
Michigan, as Designated in Tariff M.P.S.C. No. 1.

All services subject to this Tariff are no longer available for purchase by new customers, other than for Lifeline-eligible customers, in any location in this state where such services are provided wholly or in part over copper facilities. (N)
(N)

TELEPHONE EXCHANGE SERVICE

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*Included in this filing

Issued: August 20, 2026

Effective: August 26, 2026

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TELEPHONE EXCHANGE SERVICE

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TELEPHONE EXCHANGE SERVICE

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TELEPHONE EXCHANGE SERVICE

GENERAL

A. APPLICATION

This Tariff applies to Auxiliary Services of Frontier Midstates Inc., hereinafter referred to as the Telephone Company, in exchanges in Michigan as designated in the Table of Contents in Tariff M.P.S.C. No. 1.

General Regulations - Tariff M.P.S.C. No. 7 of the Telephone Company applies to the various Telephone Exchange Services in addition to the regulations included in this Tariff.

All services subject to this Tariff are no longer available for purchase by new customers, other than for Lifeline-eligible customers, in any location in this state where such services are provided wholly or in part over copper facilities.

(N)
(N)

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rate.

(T) Signifies a change in text but no change in rates, treatment or regulations

TELEPHONE EXCHANGE SERVICE

TEL-TOUCH CALLING

A. GENERAL

1. Tel-Touch calling rates are not applicable to 1-Party Business and 1-Party Residence lines or to other services billed at 1-Party Business or Residence rates.
2. Tel-Touch calling provides for dialing a telephone by means of push buttons transmitting alternating currents in lieu of a rotary dial.
3. Tel-Touch calling service is offered at the rates set forth following. The service is available only where the Telephone Company facilities have been arranged for Tel-Touch Calling. It is not necessary that all instruments on a line be equipped for Tel-Touch calling.

B. CHARGES

1. The charges indicated below are in addition to the regular charges for the class of service with which Tel-Touch calling is associated.

	<u>Monthly Charge</u>	<u>Installation, Move or Change Charge</u>
Business/Coin Services (Excluding 1-Party Business services), Per Line	\$2.50	See Tariff MPSC No. 1
PBX Systems Trunk, per line	\$2.50	See Tariff MPSC No. 1

Issued: August 17, 2010

Effective: August 18, 2010

By Kenneth Mason, Vice President

Rochester, New York

TELEPHONE EXCHANGE SERVICE

TEL-TOUCH CALLING

C. CHANGES

1. Periodically promotional offerings may be made to encourage customers to subscribe to Tel-Touch Calling. Such promotional offerings are limited to no more than one sixty day period every twelve months. During this promotional offering the station handling charge and line connection charge will be waived.

TELEPHONE EXCHANGE SERVICE

GROUP ALERTING SERVICE

A. GENERAL

1. This system consists of special equipment installed in the Telephone Company's central office arranged to simultaneously place a distinctive steady ring on existing subscriber lines when an access number is called.
2. As each called number answers, it is cut-through to the calling party as a conference connection.
3. If any of the called telephone lines are busy, a ringing tone is applied as a signal and the equipment "camps on" and rings the line as soon as the line becomes idle.
4. Any connected line can be arranged to hold the connection so that messages can be repeated in case the calling party hangs up.
5. Since removal of the handset from the switchhook of any station on a party line removes the ringing on that line, individual lines are recommended for the maximum benefit from this system.
6. The Telephone Company will undertake to advise the proper authority in case of the discontinuance of service to any telephone associated with the system.
7. The Telephone Company assumes no liability in the event of failure of the system, and assumes no responsibility for testing the system.

B. RATES AND CHARGES - Carrying Charge Method

1. Group Alerting Service equipment can be furnished at charges based upon the installed cost of the equipment and the annual carrying charge of the Company.
2. The installed cost of the equipment includes the cost of the equipment and materials used on at the job plus the cost of the installation including engineering, labor, supervision, transportation and any other items chargeable to the capital accounts.
3. Annual carrying charges consist of the following:
 - a. Maintenance expense.
 - b. Depreciation on the installed cost of the equipment based upon the anticipated useful service life of the equipment,

TELEPHONE EXCHANGE SERVICE

GROUP ALERTING SERVICES

B. RATES AND CHARGES (Continued)

3. Annual carrying charges consist of the following: (continued)
 - c. Administration, taxes, commercial, traffic and other operating expenses.
 - d. A reasonable return on the investment based on the installed cost of the equipment.
 - e. Any other specific items of expense that may be associated with the equipment provided.
4. The annual carrying charges to be used in computing the rates is 40%.

TELEPHONE EXCHANGE SERVICE

MILEAGE AND CHANNEL CHARGES

A. GENERAL

1. Unless specifically provided elsewhere the following charges apply for off-premises channels for the following services:
 - Extension Stations
 - Private Branch Exchange Stations
 - Auxiliary Signaling Channels
 - Local Private Line Channels
 - Intercommunications Channels
 - Key Station Channels
2. Definitions
 - a. The term "Same Building" refers to a structure on one foundation or structures on separate foundations with abutting walls and ready access between structures by means of doors through such walls.
 - b. The term "Same Block" refers to a parcel of platted land enclosed, but uncrossed, by public thoroughfares other than alleys. Railroad tracks are not considered public thoroughfares.
3. Satisfactory local and toll transmission and supervision is furnished, by means of facilities ordinarily provided, at the mileage charges specified.

B. CHARGES

1. Terminals in Same Building No charge
2. Terminals in Different Buildings in Same Block and not more than 660 feet airline mileage from main station,
 - Per Interbuilding Channel, per month \$.80
3. Terminals in Different Blocks or over 660 feet airline mileage from main station - Per Channel, Per Month*
 - a. First 1/4 airline mile or fraction \$ 3.00
 - b. Each additional 1/4 airline mile or fraction 1.00

*Except as provided in c. (1) following

TELEPHONE EXCHANGE SERVICE

MILEAGE AND CHANNEL CHARGES

B. CHARGES (Continued)

3. c. Mileage Measurements

- (1) Measurements are made directly between the service terminal locations except in the case of extensions stations where the extension station location and the main station location are served from the same central office, in which case the following treatment applies:
- (2) Extension station in same block as the serving central office
\$.80 per channel, per month.
- (3) Extension station in different block than central office:
Measurements are made between the central office location and the extension location, and between the extension station location and the main station location. The measurement producing the lower charge is used.

4. Interbuilding Channels - for key stations of the same system in a different building within standard operating limits

	<u>Monthly Charge</u>	<u>Installation, Move or Change Charge</u>
Each Channel	\$ 2.40	See Tariff M.P.S.C. No. 1

TELEPHONE EXCHANGE SERVICE

DIRECTORY LISTINGS

A. GENERAL

The following applies to light faced listings in the white pages (alphabetical section of the directory).

1. Only information necessary to identify the customer is included in these listings.
2. The Telephone Company may use abbreviations in listings when, in its judgment, the clearness of the listing or the identification of the subscriber is not impaired.
3. The Telephone Company may reject a residence listing which is judged to be business or advertising. The Telephone Company may reject a listing which it judges to be objectionable or fictitious and contrived.
4. Special arrangement of names designed to secure a preferential position in the alphabetical list or listings which otherwise are objectionable are not acceptable.
5. A name made up by adding a term such as Company, Shop Agency, Works etc to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.
6. Listing charges date from the day the time it is available in directory assistance and continue until the expiration date of the printed directory in which they appear.
7. Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. In the absence of willful misconduct, no liability for damages arising from publishing the telephone number of a non-published service customer in the directory or disclosing a non-published number to any calling party shall attach to the Company and where such number is published or disclosed by a Company employee, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published listing service.
8. The Company reserves the right to forward the name, address and telephone number of non-published telephone number service customers to government agencies authorized by ordinance to establish E911 service and/or subscribing to or providing E911 service.
9. Non-published directory service telephone numbers associated with the line used by the calling party to place outgoing calls may be forwarded to subscribers of calling number ID.

(T)

(T)

Issued on the authority of Public Act 179 of 1991, as amended

Issued: March 20, 2014

Effective: April 13, 2014

By: Jack Phillips, Director - Government and External Affairs
14450 Burnhaven Dr, Burnsville MN Jack.Phillips@ftr.com

952-435-1373

TELEPHONE EXCHANGE SERVICE

DIRECTORY LISTINGS

B. COMPOSITION OF LISTINGS

1. Name
- a. Business Service (If questions arise regarding the right of a customer to list the name of a business or to use the trade name of another, the Company may require written authority from the owner of such name or trade name prior to the insertion or continuance of such listing.)
 - a. The name of a subscriber
 - b. The name of each business enterprise which the subscriber conducts
 - c. The name of a corporation which is the parent or subsidiary of the subscriber
 - b. Residence Service
 - a. The name of the subscriber
 - b. Another authorized residential name
 - c. Dual name listings for authorized by the subscriber i.e. Smith, Mary and John
 - d. Name of a church that includes "parsonage", "rectory", "parish house", "church study" or a descriptor that indicates it is part of a domicile
2. Designation
- A designation can be used on a business service to assist the public in calling but not to advertise the business.
3. Address
- Each customer may, but does not have to, include the house number and street name of the residence service is provided. A customer may provide an alternate address like a PO Box that is a valid mailing address.

C. TYPES OF LISTINGS

1. Primary – One listing, termed the primary listing, is provided without charge for each customer service whether billed by the same monthly statement or by separate statements for service provided by an entity with directory listing agreement

Issued on the authority of Public Act 179 of 1991, as amended

Issued: March 20, 2014

Effective: April 13, 2014

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TELEPHONE EXCHANGE SERVICE

DIRECTORY LISTINGS

Reserved for Future Use

(D)

(D)

Issued on the authority of Public Act 179 of 1991, as amended

Issued: March 20, 2014

Effective: April 13, 2014

By: Jack Phillips, Director - Government and External Affairs
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TELEPHONE EXCHANGE SERVICE

DIRECT INWARD DIALING

DIRECT INWARD DIALING (DID) SERVICE

A. GENERAL

1. DID service permits calls incoming to a PBX or other customer premises equipment to reach a specific station line without the assistance of an attendant.
2. The service includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment.
3. DID service is provided only from electronic central offices or from electromechanical offices that are equipped to provide this service.
4. The assignment of telephone numbers for DID service and the sequence of numbers assigned to a customer are made at the discretion of the Company.
5. Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed by the customer to a recorded announcement referring the caller to another number.
6. If DID service is provided from more than one central office, service from each central office is considered separately for the application of rates and charges.
7. If a customer uses sets of DID service telephone numbers on different systems, on the same or different premises, each set of numbers is considered a separate service for the application of rates and charges.
8. One primary listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified elsewhere in this tariff.

TELEPHONE EXCHANGE SERVICE

DIRECT INWARD DIALING

A. GENERAL (Continued)

9. Limitations of Service

- a. DID is furnished upon condition that the customer contract for adequate facilities to permit the use of the service without injurious effect upon the general telephone service. Adequate facilities include, but are not limited to, the following:
- (1) Central Office trunks - if subscriber line overflows on all of the DID trunks combined exceed the monthly limit specified as follows for two consecutive months, and in the opinion of the Company additional trunk lines are needed, the customer will be required to subscribe for such additional trunk line facilities or terminate the existing service: first trunk line in a group - 200 subscriber line overflows per month; each additional trunk line in the same group - 100 additional subscriber line overflows per month.
 - (2) a minimum of two working DID trunks excluding attendant trunks are required per system.
 - (3) For completion of DID calls including call attempts (where the line is busy or no answer) suitable equipment associated with the Company or customer-provided system is required, e.g., sufficient quantities of incoming registers or equivalent.
- b. The Company may refuse to furnish or to continue to furnish service for failure to comply with 10.a above and as covered in General Regulations - Cancellation for Cause in Tariff M.P.S.C. No. 7.

10. Termination Liability

- a. In the event DID Service is terminated by the customer prior to the completion of the initial term commitment period, the customer shall be liable for payment of termination liability charges as set forth in Tariff M.P.S.C. No. 7R, GENERAL REGULATIONS, TERMINATION LIABILITY.

B. RATES AND CHARGES

	<u>Monthly Rates</u>	<u>Nonrecurring Charge</u>
Direct-Inward Dialing (DID) Service		
(1) DID Installation Charge		\$100.00
(2) 20 DID numbers		
• Month to Month, per block	10.00	
• Three Year Term, per block	4.00	
(3) 100 DID numbers		
• Month to Month, per block	22.50	
• Three Year Term, per block	15.00	
(4) DID Trunk Terminations		
• Month to Month, per block	12.50	
• Three Year Term, per trunk	8.00	

TELEPHONE EXCHANGE SERVICE

DIRECT INWARD DIALING

B. RATES AND CHARGES (Continued)

Additions to Existing Systems and Changes

	<u>Installation, Move and Change Charge</u>	<u>Monthly Rates</u>
- To provide DID on an existing PBX System which is equipped for compatible operation		
- For each trunk changed to DID	See Tariff M.P.S.C. No. 1	
- After DID is established:		
- For a change of an existing trunk to DID operation, from DID to a regular trunk or vice versa, each trunk changed	See Tariff M.P.S.C. No. 1	
- For a change from a customer-provided system to a Centrex System, the Centrex System would be considered a new installation and complete discontinuance of the DID Central Office service for application of nonrecurring charges and termination charges.		

TELEPHONE EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE (DID)

C. DIRECT INWARD/OUTWARD DIALING SERVICE (DIOD)

1. General

- a. Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary Service does not apply.

2. Conditions

- a. The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to DID Service are applicable to DIOD Service.
- b. This service is subject to the availability of existing equipment and facilities.
- c. Customized Multi-line Telephone Service is exempt from this offering. (T)
- d. Trunks arranged for DIOD Service may not be combined with trunk groups arranged to provide DID Service. Overflow of calls between the two arrangements is not permitted.
- e. Where the DIOD Service is provided from a different central office area of the serving exchange, interoffice mileage charges and measurement as specified elsewhere in this Tariff will apply.
- f. Where the DIOD Service is provided from a different exchange area, the Special Transport and Special Access Line Charges apply for each interexchange channel as specified in M.P.S.C. No. 25R.
- g. Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD Functionality Rate Element is an adder to the existing trunk rate(s).
- h. The customer is responsible for providing intercept on assigned unused telephone numbers associated with DIOD Service.
- i. In the event DIOD Service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for payment of termination liability charges as set forth in Tariff M.P.S.C. No. 7R, GENERAL REGULATIONS, TERMINATION LIABILITY.

3. Rates

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
-		
a. DIOD Service Rates		
Per Trunk - Month to Month	\$ 12.50	\$ 100.00
Per Trunk - One Year Term	\$ 8.00	\$ 100.00
Per Trunk - Three Year Term	\$ 6.00	\$ 100.00

TELEPHONE EXCHANGE SERVICE

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

(T)

A. GENERAL

1. Customized Multi-line Telephone Service is a local exchange telecommunications analog service available only to customers served from suitably equipped central offices where operating conditions permit. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A Customized Multi-line Telephone Service may not be provided for stand alone service only; access to the Company's exchange network must be provided. (T)

2. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Customized Multi-line Telephone Service are provided by and remain the property of the Company. (T)

3. Customized Multi-line Telephone Service Basic Operating Features (T)

Automatic Identification of Outward Dial - Identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing - Allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - Allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing - Permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling - Allows station users to call each other using intercom dialing and is restricted to the serving wire center only for voice and Circuit Switched Data calls.

Touch Call - Equips all station lines for touch call dialing.

TELEPHONE EXCHANGE SERVICE

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

(T)

B. LIABILITY OF THE TELEPHONE COMPANY

1. The liability of the Telephone Company for interrupting in or failure of service provided under the Customized Multi-line Telephone Service Tariff or for any damages arising from the provision of service is provided for in Tariff M.P.S.C. No. 7R. (T)
2. The Telephone Company makes no guarantee and assumes no liability for resale or sharing by the customer of the Customized Multi-line Telephone Service and its associated facilities, including (without limitation) the failure of any person to pay the customer's or reseller's billing for any reason whatsoever, including (without limitation) denied toll calls and toll fraud. (T)

C. CONDITIONS

1. The Company will furnish one alphabetical directory listing on a per Customized Multi-line Telephone Service customer group, without charge. (T)
2. The rates and charges shown for Customized Multi-line Telephone Service apply to establishment of Customized Multi-line Telephone Service only. Other services as provided for in the Tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services. (T)
3. Customized Multi-line Telephone Service is offered on a monthly basis commencing on the date the service is established. (T)
 - a. The rates per Customized Multi-line Telephone Service Line as set forth following apply each month from the time the System is placed in service. (T)

TELEPHONE EXCHANGE SERVICE

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

(T)

C. CONDITIONS (Continued)

4. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
 - a. Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) dust free, (2) controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55 % maximum.
 - b. Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.
5. A Customized Multi-line Telephone Service line may be extended to a location outside the same continuous property of the Customized Multi-line Telephone Service customer to any location within the exchange area. Extension Station Service Channel Charges for channels using a Single Central Office Loop, as set forth in this Tariff, will apply to such off-premises extension lines. (T)
6. This Tariff contemplates the use of central office equipment selected by the Company. (T)
7. This Tariff (including the rates and charges shown herein) for Customized Multi-line Telephone Service is subject to such changes or modification as the Michigan Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction. (T)
8. Customized Multi-line Telephone Service lines may not be terminated on a PABX or equivalent type system. (T)
9. If a customer chooses to combine Customized Multi-line Telephone Service stations terminating at different locations into a single Customized Multi-line Telephone Service system then all stations must be served by the same central office switching equipment. Tie lines may be used for connection between a customer's multi-location Customized Multi-line Telephone Service. (T)
10. The Customized Multi-line Telephone Service rate in a Foreign Central Office (FCO) arrangement is the monthly rate for the Customized Multi-line Telephone Service desired, plus FCO charges as specified elsewhere in the Company's tariffs. (T)
11. Private Line arrangements, Special Access Services, or foreign dial tone connected with Customized Multi-line Telephone Service are subject to applicable rates and charges as specified elsewhere in the Company's tariffs. (T)

Issued: March 28, 2011

Effective: March 30, 2011

By Kenneth Mason, Vice President

Rochester, New York

TELEPHONE EXCHANGE SERVICE

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

(T)

C. CONDITIONS (Continued)

12. Training will be provided for the installation of each new Service system. The type of training will be determined by the Company and will vary dependent upon the size of the System. Any training requirements over 40 hours will be billed to the customer on a time and material basis.

13. A minimum of 2 Customized Multi-line Telephone Service lines are required. (T)

14. Rotary dial stations may not be capable of accessing all Customized Multi-line Telephone Service. (T)

15. All Customized Multi-line Telephone Service lines must be loop start. (T)

16. Where the Customized Multi-line Telephone Service line of the same system is located in a different exchange area, the Special Transport charges apply for each interexchange channel as specified in Tariff M.P.S.C. No. 25R. (T)

D. TERMINATION LIABILITY AGREEMENT

1. In the event Customized Multi-line Telephone Service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for payment of termination liability charges as set forth in Tariff M.P.S.C. No. 7R, GENERAL REGULATIONS, TERMINATION LIABILITY. (T)

TELEPHONE EXCHANGE SERVICE

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

(T)

E. RATES AND CHARGES

1. Local Line Rates:

The local line is the two-wire facility, which extends from a central office to a point of demarcation at the customer's location.

<u>Month to Month</u>	<u>Monthly Rate</u>
Each Line*	
2 - 25 Lines	\$24.03
26 - 50	23.03
<u>12 Month Term</u>	
Each Line*	
2 - 25 Lines	\$23.03
26 - 50	22.03
51 - 100	21.03
101 - 200	20.03
Over 200	19.03
<u>36 Month Term</u>	
Each Line*	
2 - 25 Lines	\$22.03
26 - 50	21.03
51 - 100	20.03
101 - 200	19.03
Over 200	18.03

2. Service Charges:

Appropriate Business Service Charges set forth in Tariff M.P.S.C. No. 1R apply to the initial installation of a Customized Multi-line Telephone Service System up to and including the Network Interface. Subsequent line additions and/or rearrangements of existing lines are also subject to Business Service Charges set forth in Tariff M.P.S.C. No. 1R.

(T)

- * This rate, per line, applies to those lines that serve the premises of business customers including college or university administrative functions, such as office and classroom buildings, faculty clubs, student unions, or administrative quarters of dormitories. This rate also applies where service in dormitories or other residence locations is provided for instructional purposes as part of the educational process (e.g., for communications with computer assisted education systems) and is not normally used for social or domestic purposes.